



C I T Y O F
RENO
Memorandum

DATE: August 12, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager 

FROM: Cynthia Esparza, Director
Kaytlin Canner, Clean and Safe Manager

DEPT: Community Engagement and Services

SUBJECT: June 2026 Homeless Actions and Outcomes

The City of Reno continues to address homeless-related concerns and provide outreach to the unsheltered community within city limits through an interdepartmental team. This interdepartmental team plays a critical role in addressing the multifaceted challenges and community impacts associated with homelessness, while coordinating citywide programs for a unified response.

Departments

- Licensing and Code Enforcement
- Clean and Safe, Reno Direct - Community Engagement and Services
- Security - City Manager's Office
- Housing and Neighborhood Development
- Maintenance and Operations
- Park and River Rangers - Parks and Recreation
- Community Action and Outreach (CAO), Mobile Engagement Team (MET), Parking Enforcement - Reno Police

The following is an overview of June 2026 team data, actions, outcomes, and updates:

June 2026 Key Highlights

- 9 community engagement and outreach efforts
- 8 outreach interactions
- 8 housing arrangements
- 89 citations
- 37 arrests
- 12 smaller encampment clean-ups
- 1 large encampment clean-up

- 158 yards of trash collected
- 49 occupied vehicles posted
- 3 occupied vehicles towed
- 1 park exclusion
- 15 new Code Enforcement cases
- 156 Allied Security site visits

Community Engagement and Partnerships

Multiple departments partake in standing or topic specific meetings with regional partners to help address homelessness, identify support, and advance collaborative, solution-oriented initiatives. April highlights are as follows:

June Meetings	Departments	Purpose and/or Outcomes
June 2: Northern Nevada CoC Leadership Council	Community Engagement and Services, Housing and Neighborhood Development	Support the CoC's mission of ending homelessness in the region.
June 4: Moana, Kietzke, Gentry Business Center Meeting	Community Engagement and Services, Reno Police Department, Redevelopment Agency	Topics discussed at this meeting included an update from the businesses and an overview of Reno Redevelopment Agency's ReStore and ReSecure Pilot programs.
June 4: 4 th Street Business Meeting	Community Engagement and Services, Reno Police Department, Reno Redevelopment Agency	Topics discussed at this meeting included an update from the businesses and an overview of Reno Redevelopment Agency's ReStore and ReSecure Pilot programs.
June 9: Downtown Reno Partnership Security Safety Collaboration Monthly Meeting	Code Enforcement, Community Engagement and Services, Reno Police, Security Services	Clean and Safe, Reno Police, Code Enforcement, and Security Department meet with residents, casino staff, and other jurisdictions to discuss issues, upcoming events, and ongoing activities in the downtown corridor.
June 10: Washoe County Outreach Case Conferencing	Community Engagement and Services	One individual was referred to Safe Camp and approved by the outreach teams as an alternative, should a participant not move in. Since all approved participants moved in, the alternate was not housed. Outreach will refer this individual for Safe Camp at future meeting.
June 11: Regional Alliance to End Homelessness (RAH)	Community Engagement and Services	A monthly meeting of stakeholders who work to end homelessness across the region to discuss issues and facilitate cross agency collaboration.
June 24: UNR StreetReach and Reno Meeting	Community Engagement and Services	An introductory meeting between UNR StreetReach team and Clean and Safe to

		learn more about the program and identify opportunities for collaboration.
June 24: Washoe County Outreach Case Conferencing	Community Engagement and Services	One individual was referred to Safe Camp and approved by the outreach teams. The individual moved into Safe Camp on June 26.
June 30: Northern Nevada CoC Leadership Council	Community Engagement and Services, Housing and Neighborhood Development	Support the CoC's mission of ending homelessness in the region.

Reno Direct Community Service Request Overview

June 2026

Service Request Type	Assigned Team	Requests	Percentage
Homeless Concerns	Clean and Safe	128	34%
Trespassing on Private Property	Code Enforcement	47	12%
Camping in City Parks	Parks Rangers	35	9%
Camping on Truckee River	River Rangers	6	2%
Occupied Vehicle Nuisance	Reno Police, Clean and Safe	165	43%
Total		381	100%

Month-over-Month Comparison

Service Request Type	May 2026	June 2026	Month-over-Month Change
Homeless Concerns	138	128	7% Decrease
Trespassing on Private Property	41	47	15% Increase
Camping in City Parks	22	35	59% Increase
Camping on Truckee River	12	6	50% Decrease
Occupied Vehicle Nuisance	144	165	15% Increase
Total	357	381	7% Decrease

Outreach and Interactions

Clean and Safe

Outreach Service	Outcome
Individual Interactions	8
Housing Arrangements	1
Shelter Arrangements	2
Family Reunification	1

Outreach Interactions

Location	Individual Interactions	Service Acceptance	Outcomes
Cares Campus	1	1	Outreach transported an individual to Our Place.
Shoreline Plaza Apartments	1	1	Outreach facilitated a move-in to Shoreline Plaza Apartments on June 15.
Cares Campus	2	2	Outreach assisted two individuals with filling out their neighborly applications for rental assistance.
Sierra Street, Courthouse	1	1	Outreach assisted an individual with applying to housing court.
6 th Street & Elko Avenue	1	0	Outreach responded to a Reno Direct service request. Individual declined services.
Safe Camp	1	1	Outreach facilitated a move-in to Safe Camp on June 26.
Railroad, from Record Street to Wells Avenue	1	1	Outreach engaged with individual seeking to reunite with friend in Georgia. Outreach connected the individual with Karma Box to purchase a bus ticket; individual transported to bus station on June 30.
Total	8	7	

Enforcement and Compliance

Reno Police Department

Reno Police Department's Community Action and Outreach (CAO) and Mobile Engagement Team (MET) outcomes:

- Unsheltered Contacts: 17
- Posted Occupied Vehicles: 49
- Vehicles Towed: 3
- Citations: 82
- Felony Arrests: 12
- Misdemeanor Arrests:

Park and River Rangers

In June, the Park and River Rangers conducted 627 site-visits. The Park and River Rangers made 134 interactions with unsheltered individuals, which included issuing warnings, citations, or providing service referrals.

Park and River Rangers enforcement efforts in City Parks and along the Truckee River:

- Citations issued: 7
 - 6 citations issued for sitting, lying, sleeping, or camping in a public place
 - 1 citation issued for unauthorized removal of a shopping cart
- Park exclusions issued: 1
 - 1 Bicentennial Park

Code Enforcement

Code Enforcement cases related to homeless related concerns on private property:

- Code Enforcement Cases: 15
- Courtesy Letters: 4
- Warning of Violation: 11
- First Administrative Citation: 0
- Second Administrative Citation: 0
- Third Administrative Citation: 0

Allied Universal Security

There are two Allied Universal Security officers dedicated to Clean and Safe, patrolling chronic hotspots, monitoring recent cleanup efforts, and issue written notices to encampments in public spaces. Notices support expediting enforcement efforts.

Location	Site Visits	Individual Interactions	Notices Issued
Sierra Center Parkway bridge culvert	1	0	0
Railroad, from Record Street to Wells Avenue	2	5	7
Sage Street & Railroad	2	0	3
Railroad at Galletti Way	2	7	9
Oddie Blvd & Silverada Blvd	13	0	0
Fantastic Drive & Cannan Street	12	0	0
Gentry Way & Kietzke Lane	2	1	1
Highland Avenue & Evans Avenue	13	2	6
Footpath from Valley Road to Wells Avenue	9	0	0
Pueblo Street & Wells Avenue	1	0	0
Virginia Street & Pueblo Street	2	0	0
West 4 th Street & Del Curto Drive	1	0	0
5 th Street & Tacchino Street	5	0	0
Ferrari Street & 4 th Street	11	0	0
Cadillac Place	1	0	0
McCarran Blvd & Mae Anne Avenue	1	0	0
2212 Harvard Way, Culvert behind Costco	4	0	1
7 th Street & Wells Avenue	9	5	2
Concrete Pad at Commercial Row	3	3	3
7 th Street & Montello Street	4	7	2
Riverside Drive & Booth Street	5	2	0
6 th Street & Elko Street	4	0	0
6 th Street & Eureka Avenue	2	0	0
4 th Street & Stoker Avenue	3	1	1
5 th Street & Wells Avenue	1	0	0
La Rue Avenue & Virginia Street	6	1	0
Lymbery Street & Brinkby Avenue	1	0	0
Keystone Avenue & I-80 off-ramp	1	0	0
Neil Road & Delucchi Lane	7	1	0
2560 Longley Lane	2	0	0
Market Street & Vassar Street	4	0	1

Harvard Way & Plumb Lane	4	5	1
Redfield Parkway & Fire Creek Crossing	1	0	0
Double R Blvd & Double Diamond Pkwy	1	0	0
Dickerson Road & Chism Street	2	3	2
800 Center Street	1	0	0
McCarran Blvd & Mae Anne Avenue	1	0	0
7 th Street & McCarran Blvd	3	2	1
700 S Wells Avenue	1	0	0
520 Brinkby Avenue	1	0	0
4 th Street & Cemetery Road	1	0	0
2310 Linden Street	1	0	0
2008 Sierra Highlands Drive	3	0	0
2000 E 4 th Street	1	1	0
1025 North Hills Blvd	1	3	0
Total	156	49	40

Maintenance and Restoration

In June, field coordination included 90 activities, including cleanup efforts (12), issuing notices (4), site assessments (71), and storing personal property (3).

Team	Cleanups	Notices Issued	Yards of Trash
Clean and Safe	12	5	36
Park and River Rangers	N/A	N/A	102
Qual-Econ (Service Provider)	1	N/A	20
Total	13	5	158

Location	Dates Visited	Visits
Connex Box (property storage)	6/1, 6/24, 6/30	3
North Virginia Street & Panther Drive	6/2, 6/16	2
301 Montello Street	6/2	1
North Virginia Street & Moraine Way	6/2	1
Wells Avenue & 4 th Street	6/2	1
La Rue Avenue & Virginia Street	6/2	1
4 th Street & Stoker Avenue	6/3, 6/8, 6/9, 6/10, 6/11, 6/15, 6/16	8
Oddie Blvd & Silverada Blvd	6/3, 6/9, 6/23	3
Dickerson Road	6/3, 6/9, 6/11, 6/15	4
7 th Street & Montello Street	6/3	1
13203 S Virginia Street	6/4	1
Airway Drive	6/4	1
Railroad, I-580 to Galletti Way	6/8, 6/9, 6/10, 6/23, 6/30	5
Railroad, from Record Street to Wells Avenue	6/8, 6/9, 6/30	3
University Terrace foot bridge	6/8, 6/17	2
Keystone Avenue & I-580	6/8, 6/9	2
Highland Avenue & Evans Avenue	6/8	1

Plumb Lane & I-580	6/8	1
Capitol Hill Avenue	6/8	1
8 th Street & Valley Road	6/8, 6/24	2
Valley Road & I-580	6/8	1
McCarran Blvd & 7 th Street	6/9, 6/17, 6/24, 6/26	4
9 th Street & Quincy Street	6/9	1
Market Street	6/9	1
McCarran Blvd & Sierra Highlands Drive	6/9	1
McCarran Blvd & Sutro Street	6/9	1
McCarran Blvd & Las Brisas Blvd	6/9	1
Northtowne Lane	6/9	1
Sage Street & Railroad	6/9, 6/11	2
Third Street & Washington Street	6/10	1
ReTrac Trench	6/11	1
Gardner Street & 2 nd Street	6/15, 6/17	2
Pueblo Street & Wells Avenue	6/15	1
Linden Street & Wrondele Way	6/15	1
Thoma Street & Wells Avenue alleyway	6/15	1
4145 S Virginia Street	6/15	1
West 4 th Street & Del Curto Drive	6/16	1
Double R Blvd & Double Diamond Parkway	6/16	1
Winze Way	6/16	1
Industry Circle	6/16	1
South Virginia Street, Midtown	6/16	1
4 th Street, near Hooten Tires	6/17	1
Paradise Drive	6/17	1
7 th Street & Keystone Avenue	6/17	1
6 th Street & Wells Avenue	6/23, 6/24	2
Cadillac Place	6/23	1
West 4 th Street & McCarran Blvd	6/23	1
Wells Avenue & 7 th Street	6/23	1
White Fir Street	6/23	1
4 th Street & Ferrari Street	6/23, 6/25	2
Commercial Row, concrete pad	6/23, 6/30	2
Steelwood Lane & Clear Acre Lane	6/23	1
Wells Avenue & 6 th Street	6/24	1
Casazza Drive	6/24	1
Arroyo Street	6/25	1
Peavine Fields	6/26	1
Willow Street	6/26	1
Yori Avenue & Gallaway Lane	6/26	1
Total		90

Large Clean-Up Operations

Large clean-up operations include 3 or more established encampments and/or large amounts of debris, which require the Clean and Safe provider's services.

Along the railroad, from Record Street to Galletti Way

- Number of Notices Issued: 14
- Number of Yards of Trash Collected: 20



Union Pacific Clean-Up

The City of Reno has monthly coordinated clean-up efforts with Union Pacific. Areas addressed in June include ReTrac Corridor from Commercial Row to Chism Street, and along the train tracks from Dickerson Road to Del Curto Drive.